



WE'RE HIRING

Casino Hostess

The Casino Hostess is responsible for welcoming guests, ensuring an exceptional level of service, and assisting with guest needs throughout their visit. This role focuses on providing a positive first impression, offering hospitality services, and supporting casino events, promotions, and player development efforts.

About the position

- Greet and welcome guests with a professional and friendly demeanor. □
- Assist with player club sign-ups as needed.
- Provide guests with information about casino services, promotions, events, and amenities.
- Handle guest inquiries and resolve minor complaints courteously and efficiently. □
- Coordinate with other departments (e.g., food & beverage, security) to meet guest needs.
- Maintain a clean, organized, and welcoming front-of-house or hosting area. □
- Assist with events and marketing efforts.
- Document guest interactions and feedback for service improvements.

Qualifications & Requirements

- High school diploma or equivalent required; additional hospitality or customer service training is a plus.
- Previous experience in a hostess, guest service, or front desk role preferred. □
- Excellent communication and interpersonal skills.
- Friendly, polished, and professional appearance.
- Ability to multitask and remain composed in a fast-paced environment.

Physical Requirements

- Ability to stand or walk for long periods.
- Occasional lifting of lightweight materials (e.g., brochures, gift bags). □
- Availability to work flexible hours, including evenings, weekends, and holidays.