



WE'RE HIRING

Casino Waitress

The Casino Waitress is responsible for taking and delivering drink orders to guests on the casino floor in a friendly, efficient, and professional manner. The server plays a key role in enhancing the guest experience by providing prompt and courteous beverage service in a fast-paced environment.

About the position

- Greet guests promptly and courteously on the casino floor.
- Take beverage orders accurately and deliver drinks efficiently.
- Monitor guest alcohol consumption and follow responsible beverage service guidelines.
- Maintain knowledge of available beverages.
- Ensure cleanliness and order of assigned service areas.
- Communicate effectively with bartenders and other staff to ensure timely service.
- Handle cash and comp transactions accurately as required.
- Respond to guest inquiries and resolve minor complaints with professionalism.
- Report intoxicated or disruptive guests to security or management.
- Comply with all health, safety, and gaming regulations.

Qualifications & Requirements

- High school diploma or equivalent preferred.
- Previous food or beverage service experience preferred; casino experience is a plus.
- Excellent customer service and interpersonal skills.
- Ability to handle multiple tasks and work efficiently in a high-energy environment.
- Knowledge of responsible alcohol service practices.
- Must be able to obtain and maintain a valid alcohol service license if required by jurisdiction.

Physical Requirements

- Must be able to walk and stand for extended periods. □
- Must be able to carry trays with multiple drinks. □
- Frequent bending, lifting, and reaching. □
- Ability to work nights, weekends, and holidays in a busy environment.