

As an ICT Technician for Papagayo Curaçao, you are passionate about IT. You have a positive attitude, and you have a commitment to the job. Our ideal candidate has an in-depth knowledge of computer software and hardware, and hands-on experience with a variety of internet applications, networks, and operating systems for our Hotel & Resort.

# **About Papagayo Curaçao**

Papagayo is an international hotspot in the heart of the Caribbean with luxury villas on one of Curaçao's finest locations, an upscale design hotel on the beach, a trendy beach club, and a versatile beach plaza, home to a classy casino, a contemporary spa, a wide range of restaurants and bars, a state-of-the-art fitness centre, a supermarket and various shops. Papagayo Curaçao is your one-stop shop destination.

## About the position

- ·Full-time position (40 hours per week).
- ·Requires flexible working hours. In case of an issue, it may be possible that you need to work on the weekend or evening.
  - Troubleshoot to identify and resolve problems in a timely manner.
  - Maintain records/logs of repairs and fixes, and hardware and software inventory.
  - Install, configure, and manage software & hardware and their functions according to specifications.

## **Position Requirements**

- Minimum MBO degree.
- Certification as an IT Technician is a plus.
- Minimum of 2 years of experience in a similar position.
- Knowledge of Network and Server concepts.
- Knowledge of TCP/IP networking, DNS, DHCP, VPN, and RDP.
- Basic knowledge of enterprise LAN and WAN setups and concepts.
- Knowledge of Active Directory, Office 365 & Unifi Networking.



#### **Skills**

- Dependable and punctual.
- Ability to work calmly and effectively under pressure.
- Professional communication, appearance, and behavior.
- Excellent talent to interact with people positively and courteously.

## We Offer

- Salary according to Papagayo Wage building.
- Competitive secondary benefits.
- Great working environment.
- Encouraging professional and personal growth as a company.

## This makes you the perfect colleague

- High communicative standards related to the above-mentioned languages, good interaction with various cultures, and a strong personality.
- Ability to thrive under pressure, demonstrating resilience and flexibility.
- Exceptional organizational skills, attention to detail, and proactive problem-solving abilities.
- Professional presentation and demeanor, embodying the values and image of Papagayo Curaçao.