



WE'RE HIRING

Towel Hut Attendant

As a Hut Attendant, you will be responsible for providing exceptional customer service to guests at the beach or pool area by managing the distribution, collection, and inventory of beach towels. Your role is essential in ensuring that guests have a pleasant and comfortable experience while enjoying their time at the beach or pool.

General responsibilities

- Adhering to all division and local standard policies and procedures.
- Performing all guest contact activities in a cordial, efficient, and professional manner.
- At all times maintaining a commitment to guest satisfaction.
- Maintaining a cooperative, team-like attitude in working with supervisors and fellow team members, to help achieve our common goals of maximizing guests' satisfaction and profit margins.
- Maintaining a positive attitude toward Papagayo Curaçao and the job being performed.

Specific responsibilities

- Ensure that guests can receive towels on time.
- Identification of defects in the towels and laundry.
- Assessing the quality of the towels and laundry and, if necessary, report to the manager.
- Exchange the dirty beach towel card for a clean towel.
- Keep accurate records of towel distribution and returns.
- Rent out towels for guests who do not stay at Papagayo.
- Make reservations for guest showers.



Specific responsibilities

- Following health & safety policies & procedures.
- Carries out independent and effective procedures.
- Regularly clean and organize the towel hut and surrounding areas.
- Ensure towel storage areas are tidy and that towels are neatly folded and stacked.
- Restock the towel hut with clean towels throughout the day.
- Provide guests with information about the hotel, resort, beach, and available services.
- Performs other duties as assigned to meet business needs.

We are asking

- Minimum completed education: HBO. Preferably, direction Human Resource or Business Organization;
- Minimum of 1 year experience in a similar position;
- Dutch, English, and Papiamentu. Spanish is a plus.
- Knowledge and insight into personnel information systems.

This makes you the perfect colleague

- Professional communication, appearance, and behavior;
- Excellent talent to interact with people positively and courteously;
- Strong leadership skills, excellent team player and motivator;
- Dependable and punctual;
- Ability to work calmly and effectively under pressure;
- Must be self-motivated and organized and have strong problem-solving skills.

We offer

- Salary according to Papagayo Wage building;
- Competitive secondary benefits;
- Great working environment;
- Encouraging professional and personal growth as a company.
- Bus transport from Punda and Otrobanda to Papagayo. If your shift starts before 6 AM or ends after 8 PM, we provide direct transport to your home from Papagayo