



WE'RE HIRING

Surveillance Operator

The Surveillance Operator is responsible for monitoring all areas of the casino property to ensure the safety of guests, employees, and assets. This role involves the use of surveillance equipment to detect suspicious or illegal activities, protect company property, and ensure compliance with gaming regulations, policies, and procedures.

Key Responsibilities:

- Monitor all gaming and non-gaming areas using surveillance cameras and equipment.
- Observe activities at table games, slot machines, cash handling areas, cage, count rooms, and other
- critical points.
- Identify and report incidents of cheating, theft, fraud, and policy violations.
- Record and document surveillance footage for investigations and audits.
- Write detailed and accurate incident reports.
- Collaborate with casino management, security, and law enforcement when necessary.
- Review recorded footage upon request or for investigative purposes.
- Stay updated on cheating methods, scams, and gaming regulations.
- Maintain confidentiality of all surveillance operations and findings.

Qualifications:

- High school diploma or equivalent required.
- Previous surveillance, security, or law enforcement experience preferred.
- Familiarity with casino operations and gaming rules is an asset.
- Strong observational, analytical, and decision-making skills.
- Proficient in the use of computers, surveillance software, and CCTV systems.
- Ability to remain focused and attentive for extended periods.
- Must be able to obtain and maintain a valid gaming license as required by regulatory authorities.

Physical Requirements:

- Ability to sit for long periods in a dimly lit, secure room.
- Strong visual acuity and attention to detail.
- Must be able to work varied shifts, including nights, weekends, and holidays.